



RPM 8 is a hosted Web-based software solution to gather information on ergonomic risk, track ergonomic improvement projects, and provide the tools and reports required to manage an enterprise-wide ergonomic improvement process.

Client Requirements:

- Internet Explorer 5 or above
- Internet access
- Exports to Microsoft Excel® require Excel 97 or higher

Administrative Requirements:

Humantech

- Daily backups (Monday - Friday)
- Server and software maintenance
- Security and availability monitoring

Client

- User account administration
- Site setup and administration

Frequently Asked Questions:

How many users can RPM 8 support and what permissions can be assigned to users?

RPM 7 can support as many users as your enterprise requires. The number of users is determined entirely by the terms of your license.

There are three basic permission levels that can be assigned on a per-site basis: administrator, editor, and reader.

- Site administrators can edit any field, add users, and edit user permissions.
- Editors can edit some or all of the forms in the system depending on the specific permissions selected.
- Placement allows users to search within designated sites for suitable jobs for employees with specific work restrictions.
- Readers can see the data in the system and run reports, but cannot edit any of the data.

What type of security is available in RPM 8?

Each company will have a unique site, and a unique database. Access is controlled through the use of secure user names and passwords. If your individual security requirements demand, we can place the database on a physically distinct server.

The Web and application servers are housed behind a hardware firewall. Unused services are shut down, and security patches are applied on a weekly basis. Company data is housed on a separate database server, also behind a firewall, also with all unused services shut down. Network access to this server is restricted to the application servers. Security patches are applied to all servers on a weekly scheduled basis, and more often when vulnerabilities are discovered.

What software is used to host RPM 8?

OS: Windows 2000® at release, Unix version coming within a year

Web Server: Apache

Application Server: Tomcat at release, other application servers based on market demand

Database: Currently Microsoft SQL Server®, Oracle®, and other DBMS will be made available based on market demand

What becomes the property of the client versus the property of Humantech?

Data belongs to the individual client; object and source code will be available to the individual client to use however necessary within the confines of each license agreement. The client can run the code on their own servers, and even modify it if desired, but may not re-sell any part of the software to another company.