

# ergoTool™



ergoTool 5 is a hosted Web-based software solution that helps organizations manage ergonomics in the office workplace. An electronic **Employee Survey** captures quantifiable ergonomic data, job information, task breakdowns, employee comments, and optional discomfort information. The management counterpart of the survey, **ergoTool Manager**, makes managing office ergonomics cost-effective and simple by allowing administrators to customize survey settings; define users, departments, sites, and groups; develop action plans to address employee-specific ergonomics challenges; and sort data.

## Tech Specs

### What you will need to use/run ergoTool 5?

- Internet access
- Internet Explorer 6 or above
- Excel® 97 or higher for Excel® data exports

### What you will need to do to start using ergoTool 5?

- Define user account administration members
- Determine site setup

### Humantech Provides:

- Automatic daily data backups
- Server and software maintenance
- Security and availability monitoring
- Automatic installation of new features and updates
- Availability 24 hours a day / 7 days a week from anywhere around the world

## Frequently Asked Questions:

### How many users can ergoTool 5 support and what permissions can be assigned to users?

ergoTool 5 can support as many users as your enterprise requires. The number of users is determined entirely by the terms of your license.

There are two basic permission levels that can be assigned on a per-site basis: administrator and facilitator.

- Administrators can define other administrators and facilitators, sites, departments, and groups. Administrators have full access to the ergoTool survey, and survey settings, results, reports, action plans, and solutions.
- Facilitators can access the ergoTool survey, and survey results, reports, action plans, and solutions.

### What type of security is available in ergoTool 5?

Each company will have a unique site and a unique database. Access is controlled through the use of secure user names and passwords. If your individual security requirements demand, we can place the database on a physically distinct server.

The Web and application servers are housed behind a hardware firewall. Unused services are shut down, and security patches are applied on a weekly basis. Company data is housed on a separate database server, also behind a firewall, also with all unused services shut down. Network access to this server is restricted to the application servers. Security patches are applied to all servers on a weekly scheduled basis, and more often when vulnerabilities are discovered.

### What software does Humantech use to host ergoTool 5?

OS: Windows 2000®, 2003®, Linux, and Solaris

Web Server: None Required, Apache or IIS recommended

Application Server Connector: Tomcat

Database: Microsoft SQL Server® 2000 and Microsoft SQL Server® 2005

### What becomes the property of the client versus the property of ergoTool 5?

Data belongs to the individual client; object and source code will be available to the client to use however necessary within the confines of each license agreement. The client can run the code on their own servers, and even modify it if desired, but may not re-sell any part of the software to another company.